

GENERAL INFORMATION

PRICING

Due to the volatility in the cost of polyethylene and other raw materials, the prices in this catalog are subject to change without notice. Contact EnduraPack for quotations and more information.

PRODUCTION TIME

Normal production time is 10 working days on repeat orders and 15 working days on new orders. Due to potential seasonal pressures, production schedules may vary. All orders required for sure-dated events must be discussed with EnduraPack before a commitment is made, and must be indicated on the purchase order. Air shipments may be required in order to meet sure-dated orders, at the expense of the customer or distributor. Non sure-dated orders are approximate and all efforts will be made to maintain these dates. Merchandise manufactured must be accepted whether or not these dates are maintained.

RUSH ORDERS

Certain products in this catalog are available in 3-5 day production. A rush charge of \$125.00 will apply once order and schedule are accepted.

PROOFS

On new orders, PDF color proofs are submitted via e-mail at no charge, which must be approved and returned before production begins. Digital color-key proofs are available at an additional charge of \$150.00 net. Questions on plate charges must be settled before proof is approved. EnduraPack's liability for accuracy of printed material ends with the customer's approval of the proof. Should time constraints prohibit sending a proof, a no proof release letter must be signed before production begins.

SHIPPING

EnduraPack operates manufacturing facilities in New York, Michigan, North Carolina, Oklahoma, California, and locations abroad. For approximate freight quotations, please contact EnduraPack. Specific requests to ship via third party billing or collect will be honored. Normal freight method used is common carrier or UPS Ground. Requests for shipment via air freight or third party billing will be honored upon request. Freight quotes are estimates only and are subject to change without notice.

DROP SHIPMENTS

Shipments to multiple destinations will be charged as follows: If a shipping manifest is supplied, listing each destination with the number of cartons going to each destination, along with shipping labels for each carton required, the charge is \$10(V) per destination. If labels and manifests are not supplied, the charge is \$20(V) per destination. On drop ship locations requiring 25M or more bags *per destination*, there will be no drop ship charge. Partial cartons can not be accommodated.

CANCELLATIONS

There will be a \$75 charge for any order cancelled. This will be in addition to any artwork, plate or other material and/or labor costs incurred at time of cancellation.

RETURNS

No item may be returned without an approved return authorization form and authorization number. All shipments will be inspected upon receipt. Returns are subject to a 20% restocking fee.

OVERRUNS/UNDERRUNS

Due to the nature of manufacturing, all orders are subject to +/-10% overrun or underrun. All invoices will be rendered for actual (total) quantity shipped. Any special arrangements must be discussed with EnduraPack before order is accepted (absolute minimum requirements or client budgetary restrictions, etc.).

ART REQUIREMENTS

- Acceptable artwork submissions:
 - Files under 3.5MB may be sent via email to art@endurapack.com
 - Files over 3.5MB may be uploaded to our ftp site, or sent via YousSendIt.com to art@endurapack.com
 - CD or DVD Rom are accepted
- MAC formatted vector art is always preferred:
 - Adobe Illustrator**
(include all fonts or be sure text has been converted to outlines)
 - Adobe Photoshop**
(art must be created at 300dpi at actual print size)
 - Quark Xpress**
(include all fonts, photos and other artwork used in the document. Please stuff or zip the files)
 - Adobe Acrobat**
(300 dpi PDF with fonts embedded)

NOTE: All fonts should be Stuffed or Zipped to avoid corruption

3. You are solely responsible for the content of the files submitted and understand that they will be imaged (output) as you have saved them and agree to pay for them, regardless of their content and appearance. EnduraPack assumes no responsibility or liability for any loss or damage to any graphic material, delay in production, loss of revenue or other consequential damage.

4. EnduraPack has extensive capabilities to redraw art that is submitted in any condition. Artwork redraws are available at a cost of \$45.00 per hour.

PRINT AREA

Printing should come within 1/2" of heat seals (side seals, seals on Die Cut and Drawstring areas) and within 3/4" of handles on Handle Bags. Printing may bleed into the bottom gusset. Full bleed printing (edge to edge) is available on many products, please contact EnduraPack for pricing and availability.

BAG COLORS

Stock bag colors shown in this catalog are illustrative only. Actual bag colors will vary

PROCESS PRINTING

4-color process printing requires prior approval of artwork and special quotation. Contact EnduraPack for more information.

COLOR/COPY CHANGES

All orders requiring changes of color or copy within the total run will necessitate special up charges. Minimum per change is 3,000 pieces, whether for color or copy change.

- **COLOR CHANGE:**
\$200 (V) for each change within the run
- **PLATE CHANGE:**
(for print areas larger than 5" x 7"): \$200(V) for each change within the run.
- **SLUG CHANGE:**
(for print areas smaller than 5" x 7"): \$125(V) for each change within the run.

BOTTOM GUSSET PRINTING

Distributor's name may be printed on certain bags with bottom gussets if requested in writing.

EYESPOTS

A small, solid, rectangular box may print at the bottom corner on one side of each printed bag. This box, known as an eyespot, is necessary for bag-making operations. For more information, contact EnduraPack.

NOTE: No estimation given by EnduraPack personnel will be considered official until we are in possession of the actual art submitted and until firm art and plate charges are given with the pre-production proof. No plate charges are considered official until the approval of the pre-production proof in writing.

